

WEL@ME

W E L @ M E T O C I F I O

We, at Cielo Villas, created this manual in order to assist you during your stay with us. You can always ask us anything if you want to. We would be glad to help you with anything that might make your stay more comfortable.

HOUSE RULES & IMPORTANT INFORMATION

ARRIVAL DAY _____

On the day of arrival, take some time and check the house and the equipment for possible damage or defects. If anything arises during your stay, please report it to us and do not try to repair it yourself.

WI-FI	

The Wi-Fi code is Cielo villas. If in any case the Wi-Fi doesn't work appropriately, please contact us so we can fix it.

SAFE BOX_____

There are safe boxes in the closets. The initial code is 2014A, but it might be changed by a guest. If you deal with a locked safe box, please contact us.

GENERAL SECURITY _____

The general area is historically safe; however, usual common-sense procedures apply. Lock up the home and close the windows when you are out and about, and do not leave valuables in plain view. There is an alarm if you wish to use it, and we can show you how to use it if you desire.



OUTSIDE GATE

Please keep the plot gate closed when you arrive or leave the property. We have provided you with a computer, but there is also a keypad. The gate opens and closes when pressing the code 4004#.

AIR CONDITIONING

There is air conditioning in every room, and there are also remote controls. Please remember to close the A/C when you leave the villa and when the windows are open. Try to keep the window net closed just to avoid unwanted guests (mosquitoes).

TAP WATER

It is advised not to drink tap water. We have left you some water bottles in the fridge.

SEA

Enjoy the sea; it is fantastic. Please use the outside pool shower to wash away the sea and the sand on your return.

SUNSCREEN AND POOL

Please be as careful as possible when you are wet and have sunscreen lotion on. It is a challenging stain, and we wish everything to be clean for you.

HOUSEKEEPING & CLEANING

Cleaning services can be provided daily between 9:00 and 15:00. Our team always tries their best to clean your villa while you are out exploring. The time of cleaning is always agreed upon with you beforehand for minimal disturbance.

The cleaning usually takes about 1 hour, during which the entire villa is refreshed and organized. Your housekeeper will do the dishes, mop the floor, and wipe all the dirty surfaces. Bedsheets are changed every three days, and towels every other day, unless otherwise requested. Please be aware not to use white towels when you are using sun lotion. It is a stain that cannot be removed. Your pool will be cleaned every day in the early morning so as not to disturb you.

TOILETS

Please do not flush toilet paper because we have a different type of drain system in Greece. Use the small bin. Every day, the maid will clean it.



SFRVICES

F O O D & D RI N K S E R V I C E S

BREAKFAST

Breakfast is the most important meal of the day! Breakfast services are available upon request.

BY THE POOL

We can also arrange for you to be served some of the best salads with local ingredients and cold meat and cheese platters on the day that you are going to spend it in your villa. Ask for information.

PRIVATE CHEF SERVICE

Please check the menu that our excellent partner, Chef Alexandros Patrinos, has made exclusively for you.

HOMEMADE TRADITIONAL COOKING

Check our menu for a tasteful lunch or dinner next to the pool. One day's notice is essential as everything is fresh, organic, and homemade.

IN VILLA DELIVERY SERVICE

From a tasty pizza to the best souvlaki, we can help you with your order to the villa. Contact us to inform you and make the order for you.

RESTAURANT RESERVATIONS

We have left you some brochures of the best restaurants in Zakynthos, which we guarantee, but we can also talk further about any other option, as there are many great restaurants around the island. We can make the reservation for you and get the best table and service.

IN VILLA WINE COOLER

Summer nights and days are made for a glass of wine. We have chosen the best bottles for you. We can also provide you with whatever spirit you might want. Just ask for it. And if your cooler needs refilling, inform us.



MORE SERVICES

PRIVATE YACHT

Zakynthos coastline is dreamy and full of different colors. Not approachable by car, our captain will find the best spot for a memorable dive. You can check yacht type options, routes, and rates on the main QR code page.

PRIVATE TRANSFERS

If you wish for a private transfer to the restaurant and back, we can arrange it for you. Just contact us mentioning the location and time, and we will make sure you are on time.

CAR RENTAL

Rent a car and explore places that are still to be discovered that lie hidden below steep hills and lush trails along the remote coastline of the island of Zante.

BICYCLE RENTALS

Explore the island and its beautiful beaches at your own leisure. Make the most of this experience by exploring the area, both on foot and by bike.

WELLNESS

We cooperate with wellness and beauty professionals that will treat your outside and breathe a sense of serenity into your inside. Spa, massage therapy, and beauty treatments can all come to your door with just a message to your assigned exclusive concierge assistant. You can find your preferred treatment in the QR code on our main page.

PERSONAL TRAINER, YOGA INSTRUCTOR, OR PILATES INSTRUCTOR

We can book your personal training sessions according to your needs and requirements. Our expert fitness trainers will adapt to your personal goals and needs with exercises for full-body strength and cardio or specialized programs like yoga, Pilates, HIIT, strength training, and TRX training.

You can always contact us for anything you might need from the above list.

We wish and dream of the perfect holiday for you!

Nikos & Irini



